



CareSphere

CareSphere is a comprehensive client and case management accelerator built on the Salesforce Platform. Tailored for Health and Human Services agencies and their network of providers and partners, CareSphere offers a scalable solution for child welfare, refugee support, behavioral health, case management, financial assistance, and other social services programs.

Key Features



Modular & Configurable

Flexibility to add features and functionalities quickly and efficiently.



Cloud-Based SaaS

Accessible anytime, anywhere, with seamless updates and scalability.



Standardized Data Collection

Improved insights and reporting with consistent data formats and a health and human services-specific data model.



Real-Time Data Access

Up-to-the-minute information for informed decision-making.



Seamless Integration

Connects citizens, service providers, and county systems for streamlined workflows.

Why Choose CareSphere?

CareSphere offers a proven, scalable solution designed to meet the evolving needs of the Health and Human Services sector. With its robust platform, configurable modules, and focus on outcomes, CareSphere is the ideal choice for agencies committed to delivering exceptional service and support to their communities.





Modules & Functionality



Entry

Applications, Referrals, Maltreatment Reports, Crisis Hotline Call



Gathering Information

Intake, Configurable Assessments, Digitized Forms, Electronic Document Collection, Social Determinants of Health Snapshot



Planning Services

Plan Templates, Guided Service Selection, Mobile Dispatch, Tasks, AI Recommendations, Removals and Placements



Tracking Participation

Interactions, Notes, Service Delivery, Appointments, Event and Class Attendance, Resource Tracking



Exit

Discharge, Outcomes Tracking, Referral to Another Service

