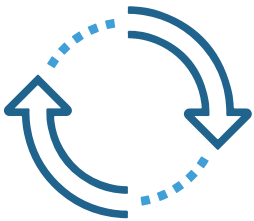


Innovative Cloud Solutions for the **CORE** of your Business

## salesforce OFFERINGS



Full Lifecycle  
Case  
Management



Multi-Channel  
Contact Centers &  
CRM



Mobile Inspection  
Management



Customer  
Engagement



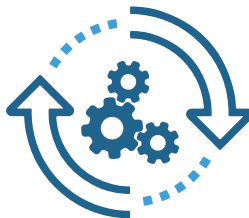
Secure  
Development  
Best Practices



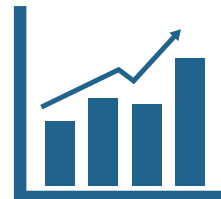
Lightning  
Migrations &  
Development



User  
Interface/User  
Experience  
(UI/UX)



Cradle to Grave  
Legacy Application  
Modernization



Insightful and  
Visually Rich  
Data Analytics  
via Tableau CRM

coresphere VALUE

Years of Salesforce Experience  
**11+**

Large Scale Implementations  
**40+**

Salesforce Certifications  
**210+**

Customer Sat Score  
**4.9**

App Rationalization Experts

AppExchange Development

Agile and DevSecOps Focus

salesforce

**PARTNER**  
SINCE 2010

available on  
AppExchange

salesforce

# About CoreSphere

The CoreSphere team consistently exceeds client expectations and we are proud of our reputation for providing outstanding services at competitive rates. We bring the leadership and experience ready to solve your most difficult challenges. We love to work in challenging and fast-paced environments. We pride ourselves on the agility of our highly talented team that consistently delivers cutting-edge solutions

## Prime Contract Vehicles



## Select CoreSphere Customers



## Past Performance



### U.S. Department of Commerce, International Trade Administration

CoreSphere deployed an enterprise wide, global Salesforce Service Cloud solution to 2,000 users to streamline ITA's customer service processes. CoreSphere implemented a compliant and secure system, migrated legacy data, and delivered training across 5 continents for a successful engagement with ongoing helpdesk support.

### National Credit Union Administration (NCUA), Consumer Assistance Center



To meet NCUA's CAC case/complaint management vision and requirements, CoreSphere implemented the Salesforce Service Cloud to support the Office of Consumer Protection (OCP)-Division of Consumer Compliance and Outreach (CCO). The implementation leveraged CoreSphere's in-depth knowledge of case and complaints management's functional and technical elements to allow NCUA to effectively answer consumer and credit union questions, offer timely and accurate guidance, and assist consumers in resolving complaints about federal credit unions and federal financial service consumer protection laws and regulations.